

SEUNG PARK

Technical Consultant

Dallas, TX (relocating to Charlotte, NC October 2025)

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PROFILE

Consultant-turned-builder with 17+ years solving problems in tech. Kaizen mindset: always learning, always improving, working toward more challenging problems. Currently leading RPA programs at utility scale while exploring AI foundations through hands-on application. Started AI tools exploration April 2025, launched Teacher Assistant SaaS by June. Applying learnings in real projects and getting hands-on fast.

RECENT EXPERIENCE

Capco — Senior Technical Consultant

2019 – Present

RPA Program Manager *(January 2024 – Present)*

- Manage 21 resources from multiple consulting vendors and \$4.8M annual program budget
- Evaluate entire RPA development lifecycle and continuous improvement for globally distributed team across India, Mexico, and United States
- Portfolio management to ensure team prioritizations align with evolving organizational needs
- Collaborate with technical teams to ensure delivery according to data governance and security policies
- Manage cross-functional stakeholder relationships to deliver high-quality outputs and long-term support

RPA Business Analyst Lead *(January 2023 – December 2023)*

- Built out Business Analyst team from ground up
- Project manager for invoice processing automation
- Led requirement gathering sessions with stakeholders and subject matter experts

- Created Process Definition Documents and managed backlog grooming

Integration Analyst *(April 2020 – December 2022)*

- Built virtualized services for non-integrated environments for large Work and Asset Management Transformation
- Part of Go-Live mission control providing technical support and issue triage
- Created Postman collections and trained non-technical testing teams on API validation
- Technical analysis, interface design, and documentation for Maximo middleware components

RPA Pilot Lead *(September 2019 – March 2020)*

- Interacted with executives and subject matter experts to evaluate processes for automation
 - Developed, tested, deployed, and documented 4 production use cases
 - Provided knowledge transfer and training to internal teams
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SIDE PROJECT

Teacher Assistant SaaS — Founder

June 2025 – Present

AI-powered assistant to reduce teacher busywork: lessons, quizzes, chat, content generation with cost controls and AWS staging. PRD with ChatGPT → development with Claude Code → local environment and debugging with Cursor. Focus-group ready with CI/CD pipeline in place.

Stack: React, TypeScript, Node.js, Serverless, DynamoDB, OpenAI, Stripe

EARLIER EXPERIENCE

Golden Section Technology — Solutions Architect

January 2017 – 2019

- Head of managed hosting and services; improved margins to ~45% via AWS architecture and cost controls
- Designed and migrated workloads to AWS improving reliability and spend
- Directed delivery with 40+ member offshore team; translated requirements into clear plans

Conscious Solutions — Technical Consultant

December 2015 – January 2017

- Created development stack from scratch for chronic disease management SaaS platform
- Handled database design and modeling
- Managed team of 5 offshore developers

AlternaScript — Software Engineer

October 2014 – December 2015

- Primary PHP back-end developer for eCommerce website
- Enhanced fulfillment process and payment acceptance, increasing revenue by 10%
- Generated SQL queries and reports for executives

ShipStation — Software Engineer

September 2012 – May 2013

- .NET developer for SaaS platform
- Created internal reports and utility tools
- Worked on eCommerce solution integrations

The BHW Group — Software Consultant

January 2007 – September 2012

- Developed and maintained software solutions for customers (Microsoft technologies)
- Worked directly with clients to define requirements and track issues
- Managed intern team and project assignments

EDUCATION

Bachelor of Science in Computer Science

University of Texas @ Austin | May 2007

SKILLS

Current Focus: AI integration, prompt engineering, modern web development

Cloud: AWS (Lambda, API Gateway, DynamoDB, S3, CloudFront)

Development: React, TypeScript, Node.js, Express, CI/CD (GitHub Actions)

Program Management: RPA governance, portfolio management, cross-functional collaboration

Backend: .NET, PHP, SQL, database design

Leadership: Team management, stakeholder relations, process improvement

INTERESTS

International travel, hiking, yoga (practicing and teaching), cat dad x2, fitness enthusiast